



# RIVERINA REGIONAL LIBRARY

Serving the Shires of Coolamon, Cootamundra, Culcairn, Gundagai, Junee, Lockhart,  
Temora, Tumut, and the City of Wagga Wagga.

Mr Brendan Freshwater  
SVM Qld Pty Ltd  
Cnr potassium & Magnesium Sts  
Narangba Qld 4504

1 March 2004

Dear Brendan

I reported to the February meeting of the Riverina Regional Library Advisory Committee the work which SVM had recently undertaken on our Mobile Library, specifically the extensive modifications made to the rear axle configuration of the trailer, under warranty.

The committee unanimously voted to extend not only their appreciation to SVM for the work undertaken, but also their commendation to SVM for your commitment to service, the quality of workmanship and the overall professional nature of the company's operation.

From our first dealings with SVM, through the tender process, planning, construction, delivery and after sales service on the Mobile Library the company has been exemplary in all respects.

The Mobile Library is a source of great pride to our library service. Since taking delivery of the SVM product use of the service has increased dramatically and interest in the vehicle and the range of services offered through it from within the library sector has been amazing.

Please extend the appreciation and best wishes of the Riverina Regional Library to your fellow directors and staff.

Yours Sincerely

Brian Plummer  
Acting Director

All communications to be addressed to: The Director  
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