



## SWAN HILL REGIONAL LIBRARY

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Brendan Freshwater  
Specialised Vehicle Manufacturers  
1 Magnesium Street  
NARANGBA QLD 4504

February 25<sup>th</sup>, 2005

Dear Brendan, Brian and John,

Please accept this letter as sincere thanks for your work on the new mobile library trailer.

It has been a very smooth process dealing with your company, in all areas from design concepts to final delivery and hand-over of the new vehicle. The fact that there were very few contract alterations during the process also shows that the communication channels were effective and timesaving. We also appreciated the courtesy shown us during a visit to your factory and the incorporation of options previously overlooked at our end.

The new vehicle is now on the road and is attracting plenty of attention, and it will be officially launched on March 21<sup>st</sup> at the main library on Campbell Street. Invitations to yourselves will be sent shortly and we look forward to seeing you there.

Once again, it has been a pleasure to work with SVM, and we'd certainly recommend your business to prospective customers looking to have quality mobile libraries designed and built. We look forward to seeing more of your work on the roads, and wish you continued success with your business.

Yours sincerely,

Bruce Myers  
Library Manager